





Hands-on Interview & Interrogation Training System

Summary

- Users practice investigative interview skills on a simulated suspect named Jennifer Lerner.
- The training system is intended to help law enforcement, security, and intelligence community professionals to review, develop, and refine their interview and confession-solicitation skills.
- Jennifer's guilt, personalities and motivations vary, make the system highly engaging and encouraging repeated practice.
- Users receive ongoing feedback on their progress and also receive a post-interview score on their mastery of the learning objectives.

Scenario

 Users assume the role of an investigator who is questioning Jennifer following the theft of restricted documents. Jennifer is different in each conversation, based on a combination of guilt, personality, motivations and mood.

- Topics that the user can discuss include:
 - Her opinions related to how the crime was carried out and who may have done it
 - The good and bad aspects of her working environment
 - The timeline of her activities the day the files were taken
 - People she works with and her family
 - Rationalizations for taking the files
 - Accusations and reasons to confess
 - Obtaining and verifying a written confession

Learning Objectives

After achieving mastery through repeated conversations, the user will be able to do the following:

- Build rapport using a variety of techniques
- · Rapidly identify signs of deception as well as truthful behaviors
- Use a series of diagnostic questions to assess veracity
- Identify appropriate confession-solicitation themes
- Apply various confession-solicitation techniques
- Use proper post-confession techniques

Seat Time

- Approximately 5 hours of e-learning material, including the following:
 - General interview tips and tactics, signs of deception to watch for, and suggested interview procedure
- Simulated conversations last 30 70 minutes
- Average user will require 16-40 hours to achieve mastery of the learning objectives, but can learn the basics in a 6-8 hours. NOTE: Figure does not account for longer-term "refresher" sessions, which will vary by user



