



## Investigative Interview Training System

### Summary

- Users practice investigative interview skills on a simulated suspect named Jennifer Lerner.
- The training system is intended to help law enforcement, security, and intelligence community professionals to review, develop, and refine their interview and confession-solicitation skills.
- Jennifer's variable veracity, personalities, and motivations make the system highly engaging, leading to repeated practice.
- Users receive ongoing feedback on their progress and also receive a postinterview score on their mastery of the learning objectives.

### Scenario

- Users assume the role of an investigator who is questioning Jennifer following the theft of three restricted documents, one of which is highly sensitive.
- Jennifer is different in each conversation, based on a combination of veracity, personality, motivations, and mood.
- Topics that the user can discuss include:
  - People Jennifer works with and her family
  - Her opinions related to how the crime was carried out and who may have done it
  - Good and bad aspects of her working environment
  - Timeline of her activities the day the files were taken
  - Rationalizations for taking the files
  - Accusations and reasons to confess



### Learning Objectives

After achieving mastery through repeated conversations, the user will be able to do the following:

- Build rapport using a variety of techniques
- Rapidly identify signs of deception as well as truthful behaviors
- Use a series of diagnostic questions to assess veracity
- Identify appropriate confession-solicitation themes
- Apply various confession-solicitation techniques
- Use proper postconfession techniques
- Obtain and verify a written confession



### Seat Time

- Approximately 4 hours of e-learning material, including the following:
  - General interview tips and tactics, signs of deception to watch for, and suggested interview procedure
- While much can be gained in 4 – 8 hours, most users will want to use the system for 16 – 40 hours and achieve mastery of all the learning objectives
- Simulated conversations last 30 – 70 minutes

NOTE: Figure does not account for longer-term “refresher” sessions, which will vary by user.

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